## 1. Equal Employment Opportunity (EEO) Compliance

#### 1.1 NON-DISCRIMINATION POLICY

- **Federal Compliance:** The recruitment process must comply with the Equal Employment Opportunity Commission (EEOC) guidelines, prohibiting discrimination based on race, color, religion, sex, national origin, age (40 or older), disability, or genetic information.
- **State Compliance**: Adhere to any state-specific non-discrimination laws that may include additional protected categories (e.g., sexual orientation, gender identity, marital status).
- **Policy:** All job postings, interviews, and hiring decisions must be based solely on the candidate's qualifications, skills, and experience related to the job requirements.

# 2. Job Posting and Advertising

### 2.1 JOB DESCRIPTION ACCURACY

- **Requirement:** All job descriptions must accurately reflect the duties, responsibilities, and qualifications required for the technician role.
- Policy: Avoid language that could be interpreted as
  discriminatory or exclusionary. Ensure that physical and
  educational requirements are job-related and consistent with
  business necessity.
- 2.2 Inclusive Language
- **Requirement:** Use gender-neutral language and avoid terms that could imply bias towards a particular group.
- Policy: Job postings should include an EEO statement and encourage candidates from all backgrounds to apply.

## 3. Recruitment and Selection Process

#### 3.1 APPLICATION PROCESS

- Requirement: Ensure that the application process is accessible to individuals with disabilities, in compliance with the Americans with Disabilities Act (ADA).
- Policy: Provide reasonable accommodations when requested by candidates and inform them of this option in job postings.

#### 3.2 CANDIDATE SCREENING

- **Requirement:** Screen candidates based on objective criteria related to the essential functions of the job.
- Policy: Use consistent criteria and scoring methods to evaluate all candidates. Avoid questions about personal characteristics that are not relevant to the job.

### 3.3 INTERVIEW PROCESS

- Requirement: Conduct interviews in a non-discriminatory manner, ensuring that all candidates are asked the same job-related questions.
- Policy: Train interviewers on legal and illegal interview questions. Document the interview process and maintain records to support the selection decision.

## 4. Background Checks and Pre-Employment Screening

## 4.1 FAIR CREDIT REPORTING ACT (FCRA) COMPLIANCE

- Requirement: If conducting background checks, comply with the FCRA, including obtaining the candidate's consent and providing a clear and conspicuous disclosure.
- Policy: Ensure that background checks are relevant to the job and consistent with business necessity. Provide candidates with a copy of their report and a summary of their rights if adverse action is taken based on the report.

#### 4.2 BAN THE BOX COMPLIANCE

- Requirement: Comply with state and local "Ban the Box" laws that restrict when and how employers can inquire about a candidate's criminal history.
- Policy: Delay inquiries about criminal history until after a conditional offer of employment has been made, unless specific laws dictate otherwise.

# 5. Offer of Employment

### 5.1 CONDITIONAL OFFERS

- Requirement: Offer employment on a conditional basis, pending the successful completion of background checks, drug testing, or other pre-employment screenings.
- **Policy:** Clearly communicate any conditions in the offer letter and ensure they are uniformly applied to all candidates.
- 5.2 EMPLOYMENT CONTRACTS
- Requirement: Ensure that all employment contracts or agreements comply with state and federal laws, including wage and hour regulations.
- Policy: Review all contracts to ensure clarity on terms & conditions of employment, including job duties, salary, benefits, and employment-at-will status.

## 6. Record Keeping and Data Protection

#### 6.1 RECORD RETENTION

- Requirement: Maintain all recruitment records, including job postings, applications, interview notes, and background checks, for the legally required period.
- Policy: Ensure secure storage of records and restrict access to authorized personnel only.

#### 6.2 DATA PRIVACY

- **Requirement:** Comply with data protection laws, including the General Data Protection Regulation (GDPR) if applicable, to protect the privacy of candidates' personal information.
- **Policy:** Implement measures to secure personal data, including encryption and secure access protocols.

## 7. Training and Compliance Monitoring

#### 7.1 TRAINING

- **Requirement:** Provide regular training to HR personnel and hiring managers on EEO laws, anti-discrimination practices, and company recruitment policies.
- Policy: Document all training sessions and ensure that all staff involved in recruitment are knowledgeable about legal compliance requirements.

### 7.2 COMPLIANCE AUDITS

- Requirement: Regularly audit recruitment practices to ensure compliance with this document and applicable laws.
- Policy: Implement corrective actions where necessary and update policies and procedures as legal requirements evolve.